

Productive Interpersonal Skills

OVERVIEW

Essential skills to manage relationship with fellow colleague to handle conflicts constructively. Interpersonal skills we use everyday to interact & communicate with other people, both individually and in groups. People with strong interpersonal skills tends to be more productive & successful in professional and personal life.

PROGRAMME DURATION

Ideal for 2-days (9:30 AM to 5:30 PM)

LEARNING OBJECTIVE

- Set of interpersonal skills.
- Importance of strong interpersonal skills.
- Listening all possible solution/options.
- Common communication spoilers.
- Listening skills.
- Appropriate body motions & eye contact.
- Choose your words.
- Be assertive yet positive.
- Collaborative problem solving.

